

surrounding areas. This is just one way Pat drums up business. When she needs a break from real life, she just gets in her car and drives. She doesn't always know where she is going, but she uses this time to find answers to business and life affairs. "I give it (the problem) to my subconscious and, just like that, it solves itself." But don't think Pat's only goal for these trips is to search her subconscious; she has fun as well. "It wasn't easy to get where I am today, but I did it," said Pat. She points out that if anyone wants to survive in this business, they must have enthusiasm and get as much education as possible. "At the beginning, whenever you get a spare dollar, buy a book and read," she said. "This business is becoming too refined for any agent to take it casually. Always remember that the commission check is a guarantee, customers don't forget enthusiasm — it will carry you a long way. But don't forget enthusiasm — it will never get that commission back."

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She also has a creative imagination which allows her to market the properties and her slogan: "Call for your personal property, Council taxation today!" And "Call Your Personal Council tomorrow! today!" *She prints these slogans on postcards, along with other information and mails them to the public.*

Pat's definition. But how did she convey this? Pat said, "my Dad always told me, if you are going to do it badly, don't do it at all," and she has always lived by his advice. Maybe this deaf woman was able to sense this, because if you can't hear what a person is saying and hear their tone of voice, you must feel it.

Dealing with difficult customers is another technique Pat has mastered well. "Sometimes it's nerves that make people difficult to deal with. When that happens you have to go out of your way to make them happy and if you do (this), nine times out of ten, they will remember you."

Council



Council succeeds after abandoning law school

When Pat Council entered the world of real estate, she gave up a life-long dream of becoming a lawyer. After observing a friend buying a home, she decided that it must be the easiest job in the world. "Why should I go through another three years of school, when this is so easy?" she thought. But Pat had a rude awakening her first day in real estate: she realized she had to search for clients and customers, to learn their keys to success, to obtain knowledge, is one in gerade, is best in suc- dient in Pat's recipe to suc- cess. She also believes that every- one must have well defined, mapped-out goals, that we must stay in focus, and most impor- tant, customers and clients must always come first.

Pat enjoys looking for her customers, best interest, because she feels many people do not understand real estate. She believes a REALTOR® must take the time and explain everything that pertains to them. In fact, a few months ago, Pat walked into a deal with a woman who had already kicked out her son explained that she should be careful because his mom had been home. In reality, a woman's home, immediately, three real estate agents.

Some time ago, Pat did make a commitment to quality and this woman trusted her. Trust - a word that you will look out for your customers. Trust - to convey excellence. Trust - to trust that this woman made something that Pat did make.